

# **CHRONICLE**

CINCINNATI AREA HEALTH SCIENCES LIBRARY ASSOCIATION

### http://cahsla.org

March 2006

No. 95

# President's Page (Or How CAHSLA Has Made Me a Better Librarian)

By Shelley Paden, President

A lucky coincidence happened today. I received a reminder that my President's Page deadline was fast approaching and a friend told me about a library article. The article, by Ann Snoeyenbos, was entitled "How Library Association Committee Work Has Made Me a Better Librarian." It made me pause and reflect on how CAHSLA has made me a better librarian.

Participation in library organizations either by serving on a committee or holding office can help you develop skills that you might not pick up in your regular library job. Examples include committee work, personnel management, and party planning. Snoeyenbos says, "I can be a leader, a facilitator, and a boss, even though I remain pretty low on the organizational chart at my home institution. I can pursue different types of jobs without actually leaving my current one." During my CAHSLA tenure, I have been involved in program planning. Organizing meetings means you need to keep abreast of library trends and know Cincinnati people and places. Also, you gain self assurance as you learn how to contact vendors to ask for money, introduce speakers, juggle dinner selections, and handle money. As CAHSLA president, I have learned about planning long-term group goals and sticking to them and being flexible.

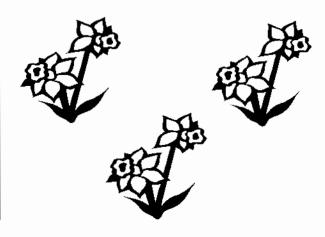
The advantage of acquiring these skills through CAHSLA is that it is a small and close-knit group.

Members are encouraging of your efforts, able to give advice, don't mind your occasional missteps, and give chocolate when necessary.

Acquiring these skills has given me a chance to recharge my batteries. Meeting with other librarians, discussing their particular job challenges has given me a fresh look at how I can solve my own work issues. Keeping up with professional trends has renewed my excitement in being a librarian.

Snoeyenbos' article highlights what I already know about involvement with CAHSLA, but might not always put into words.

See Ann Snoeyenbos' article at http://www.liscareer.com/snoeyenbos\_committee.htm



Chronicle 1

# CAHSLA Meeting Minutes January 26, 2006

A brief meeting was called to order on Thursday January 26th at the UC Blegen Library. New member, Amy Koshoffer, was introduced.

Attendees were Sharon Bressert-Purtee, Denise Britigan, Cathy Constance, Nonnie Klein, Amy Koshoffer, Sandy Mason, Lisa McCormick, Shelley Paden, Valerie Purvis, Edith Starbuck, Jane Thompson, and Emily and Cecil Rahe.

The meeting was held following dinner and a tour of the UC Archives and Rare Books Library hosted by Kevin Grace, MA, Assistant Head of the department.

The meeting adjourned at 7:30 p.m.

Checking Account

Respectfully submitted, Valerie Purvis, Secretary

# **OHSLA Spring CE Workshop**

The Ohio Health Sciences Libraries Association will hold its spring meeting at the Prior Health Sciences Library in Columbus on April 25<sup>th</sup>. The 6-credit CE workshop will be "Measuring your impact: using evaluation to demonstrate value," presented by Susan Barnes, Acting Assistant Director, Outreach Evaluation Resource Center and Maryanne Blake, Education & Evaluation Coordinator, NN/LM Northwest Region.

The lunch and business meeting are open to any who want to attend, but there is a maximum of 30 enrollment for the class, so get your registration in early. See <a href="http://www.ohslanet.org">http://www.ohslanet.org</a> for details.

¢1100.04

## CAHSLA Financial Report 3/3/2006

Checking Account	Dalance as of 12/1/2005	\$1100.04
	Deposit: Dues (8) \$133.00	
	Withdrawals:	
	Jan meeting food & supplies \$83.30	)
	Balance as of 3/3/2006	\$1149.74
Savings Account	Balance as of 12/1/2005 Deposits: Interest - 4 mo. \$10.23	\$2754.51
	Balance as of 3/3/2006	\$2764.74
Cash	Balance as of 12/1/2005	\$ 30.13
	Balance as of 3/3/2006	\$ 30.13
	Total Assets	\$3944.61

Rolance of 12/1/2005

Paid members: 40 (34 full, 2 student, 4 life members)

Submitted by Cathy Constance, Treasurer 3/3/2006

# CAHSLA Executive Board Meeting Minutes December 13, 2005

Present: Sharon Bressert-Purtee, Barbarie Hill, Shelley Paden, Valerie Purvis, Edith Starbuck.

Absent: Cathy Constance, Lisa McCormick, Don Smith, Jane Thompson.

Call to Order: 3:40 p.m.

Board Members: Val Purvis has agreed to step in for Penny Philpot as Secretary.

Minutes Reviewed: The minutes from the Oct. 18, 2005 meeting were reviewed and approved with two corrections: Total assets = \$4,921.68 and A. Kissling's name is spelled "Alison."

Treasurer's Report: C. Constance (in absentia) submitted a written report dated 12/1/2005 showing total assets = \$3,884.68.

Membership Report: C. Constance (in absentia) reported 28 paid and 4 life members.

Program Committee Report: S. Bressert-Purtee reported on the holiday meeting at the Cinti Art Museum and dinner at the Porkopolis Tavern. The organization paid admission for all who RSVPed including the "no shows."

The next general membership meeting is scheduled for Thurs. Jan. 26, 2006, 6:00 p.m., at UC Rare Books Dept. at the Blegen Library, 8th floor, West Campus with guest speaker, Kevin Grace. Meeting will include box dinners. Parking may be problematic and members will be encouraged to carpool.

A workshop is planned for the Spring meeting. Ideas for the topic are being considered.

B. Hill asked that the date of April 26th be noted to avoid conflicting with the OHSLA meeting on that date.

Annual Book Drive Report: S. Bressert-Purtee reported that 20 books and \$20 were donated to the Ronald McDonald House. J. Thompson will get the books from M. Douglas. Sharon has the bookplates.

### Old Business:

Web Page: B. Hill has been implementing suggestions for the enhancement of the CAHSLA web page. An idea is getting the template for the book plate into the online procedures manual. S. Paden will get the template to B. Hill. Additional ideas were to list past meetings (including past COCLS programs) back to 1995, list book drive recipients, and list past presidents and officers. J. Thompson and S. Paden will work with B. Hill on gathering info.

### New Business:

Chronicle: B. Hill reported that the Chronicle is done and at the Copy Center. It will be mailed out this week. B. Hill asked about going all electronic. Considering the small quantity, size and minimal cost, the newsletter will continue to be printed out.

Adjourned 4:34 p.m.

Respectfully Submitted, Valerie Purvis

### **Tidbits**

One source says brownies were invented by a Miss Brownie Schrumpf, a librarian from Maine who supposedly forgot to add baking powder to her chocolate cake and ended up with brownies. From:

http://www.chocolatemonthclub.com/pastnewsletters/vol3no1.htm

### Do You S.U.M.O.?

A colleague in management development clued me into the work of Paul McGee, international author, workshop and seminar leader, and coach. The timing of this introduction was just right: JCAHO

was on the horizon! I know that, for the veterans of CAHSLA, this needs no further explanation!

When you go to Paul McGee's website, and I recommend that you do, you will be struck by some of the British phrasing - many a "whilst" is sprinkled in his writings. McGee's



mission is to help people S.U.M.O. So what is S.U.M.O.? Shut Up, Move On. Short and sweet though it is, the wisdom of S.U.M.O. is to help people move on to focus on solutions to problems and take the emphasis away from uselessly fixating on the problem. Using his background in psychology with a hefty dose of humor, McGee, in his seminars and writings, explores "how we sabotage our success by continually falling into mental traps of failure and frustration. This insight identifies the root causes of people's response to change and gives them the strategies to SHUT UP, MOVE ON!" A fun visual way to understand the S.U.M.O. principles can be found at http://www.thesumoguy.com/sumo card.pdf "Faced with a challenge? 7 Questions to help you S.U.M.O." I can list the 7 questions, but you will really enjoy the visuals, so please visit the website.

The 7 questions to help you S.U.M.O.:

- 1) Where is this issue on a scale of 1-10?
- 2) How important will this be in 6 months?
- 3) Is my response appropriate and effective?
- 4) How can I influence or improve the situation?
- 5) What can I learn from this?
- 6) What will I do differently next time?
- 7) What can I find that's positive in this situation?

As I mentioned, I was introduced to McGee's website prior to our JCAHO survey. The 7 questions and the illustrations that accompany these nuggets of wisdom were a great reminder to stay calm and balanced when chaos reigned supreme.

On McGee's website you will also find some of his articles on customer service, including "The four great myths of customer service" and my favorite, "Are you feeling All stressed up with no-one to choke?" You can also learn from his S.U.M.O. tips, such as, "The SUMO guy's top ten stress slayers" and "Top Ten Pitfalls You Absolutely Have to Avoid When Making a Presentation," and sign up for a free SUMO newsletter. Be sure to take the interactive test to rate your SUMO ability. How well do YOU SUMO?

Lisa McCormick

### **Homeopathy Collection Online**

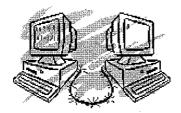
The Digital Library Production Service and Taubman Medical Library are pleased to announce the availability of the Homeopathy Collection. A project is currently underway to scan 500 books in the Homeopathy Collection of Taubman Medical Library and make their full text available online. The search interface for the Homeopathy documents available online to the general public is located at http://www.hti.umich.edu/h/homeop

HISTORY: The homeopathy collection at the University of Michigan originated in the holdings of the Homeopathic Medical College, first established as part of the University in Ann Arbor in 1875. The Homeopathic Medical College existed concurrently with the allopathic Medical School until 1922. There was also a Homeopathic Hospital in existence locally from 1879 until 1891.

The collection itself contains items dating from the mid-1800s to the present day.

# **CAHSLA Meeting**

Thursday, March 23 5:30 - 7:30



### Genomic Research Institute

UC - Health Sciences Library - North

2120 E. Galbraith Rd.

(near the corner of Reading & Galbraith)

Meeting room off the main lobby

Join your colleagues for dinner and then hear Maureen Walsh discuss the timely topic of the role of the catalog in the Internet age.

Dinner will be from Apple Spice Junction

Choices: Roast Beef Deluxe—roast beef, cheddar, provolone on multi-grain

Breast of Turkey-white breast turkey on honey wheat

Office Favorite—roast beef, turkey, ham, swiss on multi-grain

Vegetarian—sliced mushrooms, tomatoes, cucumbers, avocado, green pepper, sprouts, cheddar & provolone on honey wheat

Egg salad—egg salad, swiss, avocado on sourdough

Charlie's Dream—white albacore tuna, swiss on sourdough

Each dinner includes lettuce, tomato, pickle and a dessert. Please choose one of the following side dishes: pasta salad, potato salad, frog eye (fruit salad) or chips. CAHSLA will also provide drinks.

Cost will be \$6.00 per person, payable at the door.

RSVP with your attendance and dinner choice on or before Monday, March 20 to Sharon Bressert-Purtee 558-1010 or <a href="mailto:Sharon.bressert@uc.edu">Sharon.bressert@uc.edu</a>

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# Preliminary Draft of the DSM-V Committee on Cyberdisorders

The Cyber Disorders section includes disorders that have a dependency upon cyberexistance as the predominant feature. The section is divided into three parts. The first part describes e-mail episodes that serve as the building blocks for the disorder diagnoses. The second part describes the Cyber Disorders themselves. The criteria sets for most of the Cyber Disorders require the presence or absence of the e-mail episodes described in the first part of the section. The third part includes the specifiers that describe either the most recent e-mail episode, or the course of recurrent episodes.

The Cyber Disorders are divided into Posting Disorders, Flaming Disorders and CC Disorders. The Posting Disorders (i.e. Lurking Disorder, Chronic Posting Disorder and Posting Disorder not Otherwise Specified) are distinguished from the Flaming Disorders by the fact that there is no history of ever having posted a Flame, or Flame-with-Apology. CC Disorders (CC-All Disorder and Spam Disorder) may include episodes of Chronic Posting, Flames, and/or Flame-With-Apologies but can be distinguished by the number of addressees.

Lurking Disorder is characterized by one or more episodes of lurking (i.e. at least two weeks of lurking or loss of interest in answering mail accompanied by at least four additional symptoms of Lurking including high on-line time balances, walking away from the computer while logged on, composing posts and deleting them without sending them, etc.)

Chronic Posting Disorder is characterized by at least 4 weeks of posting to a newsgroup or listserv more days than not, accompanied by additional Cyber symptoms such as checking mail several times per day, posts in which the content is shorter than the message header or sig, and messages of extreme anxiety when list volume drops.

Posting Disorder not Otherwise Specified is included for coding disorders with posting features

that do not meet the criteria for Lurking Disorder or Chronic Posting Disorder.

Flaming Disorder is characterized by one or more episodes of hot-tempered posts, usually posted within seconds of receiving the 'trigger' message, but can be distinguished from the Flame-With-Apology in that the sender has a sincere belief that he/she is 100% correct and morally entitled to his/her feelings of outrage. Flaming Disorder is often accompanied by Chronic Posting Disorder.

Flame-With-Apology Disorder is a milder form of the Flaming Disorder, in which the poster sincerely apologizes for the first portion of the message and yet sends it anyway. A variation of Flame-With-Apology exists in which posters staunchly defend their position for 3 to 4 days, then abruptly back down and revert to Chronic Posting or Lurking.

The specifiers described in the third part of the section are provided to increase diagnostic specificity, create more homogeneous subgroups, assist in treatment selection, and improve the prediction of prognosis.

Some of the specifiers describe the current or most recent episode (i.e. Pine, Elm, Anonymous, With Humorous Features, and With Uncomplicated Internet Access).

Author Unknown



# CAHSLA COLLEAGUES

### Welcome

We extend a warm CAHSLA welcome to Kevyn Carmichael who has joined the staff of the James N. Gamble Library of The Christ Hospital. Kevyn most recently worked as a library assistant at the Rosenberg Library in Galveston, Texas. She has a degree in Forestry, and worked as a research associate in the College of Forestry at Austin State University in Nacogdoches, Texas. Kevyn has already proved to be a terrific addition to our staff, and she is interested in joining CAHSLA and getting to know the library community in our area!

### Get Well Soon!

We hope that Nonnie Klein (UC HSL) is recovering and will soon be up and around after her recent surgery.

We send get-well wishes to Penny Philpot (Tri-Health Good Samaritan).

### Kudos!

Jane Thompson (UC AIT&L) will put her story-telling skills to good use when she teaches her three-week course "The Cultural Explorer" at University of Cincinnati's Communiversity. The description from the Spring 2006 Course Catalog (page 8) reads: "NEW! Travel without a passport or tickets or long lines in airports! Join us for a "virtual visit" to select spots in Italy, France and the UK, meeting some of the authors and artists who lived, died, or created there, hearing music associated with each place, and learning to recognize architectural features of the various locales. You will explore cathedral towns in the UK, catch Roman Fever in Italy, and be acquainted with Americans in Paris. Jane Thompson, MS, (LS), is an inveterate reader and traveler who is adept at humanizing history and hitting the highlights. A student of French, Italian and all thinks UK; she is associate senior librarian with the UC's Academic Information and Technology Libraries. Tues., 7-9 pm; March 28 – April 11." For information, go to <a href="https://www.uc.edu/ace">www.uc.edu/ace</a>

Sharon Bressert (UC AIT&L) will be presenting a paper with Susan Banoun (formerly of the UC Health Sciences Library and now working at Langsam) at the spring Ohio Valley Group of Technical Services Librarians. The paper addressed the current situation facing catalogers caught in the middle between the continuing flow of print resources and needing to organize and make available the everenlarging flood of electronic resources.

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### **Farewell**

Maureen Walsh (UC AIT&L cataloging department) has accepted a position at the Ohio State University library as a cataloger. Her last day will be April 4.

### In the Literature ...

From the Wall Street Journal issue dated February 2, 2006

PubSub, Rollyo Offer Web Search Services The Big Engines Don't By Walter S. Mossberg

The Internet search business is a hot topic. But most of the talk centers on the advertising revenue it generates, not on what is happening in the actual search process itself. And most of the attention is paid to the search giants, like Google and Yahoo, rather than to smaller companies that are tinkering with interesting new techniques.

These small sites are aimed at refining search, improving its accuracy and making it more convenient and more personal. I've been testing just two of them, PubSub and Rollyo, and I have found they add a dimension that goes beyond what the main Google and Yahoo search sites offer.

PubSub is an automated system that constantly matches your search terms against millions of blogs, online discussions, news releases and SEC filings, and notifies you when there is a match. Rollyo allows you to create your own little search engines, focused on topics you care about and sources you prefer. Both do things standard searches can't ...

Major search engines are experimenting with ideas similar to Rollyo's, and you can do some of what PubSub does in certain "RSS reader" programs that manage summaries of blogs and news sites. But Rollyo and PubSub work well and are worth a look.

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From the *Chronicle of Higher Education* issue dated March 3, 2006 Collect 'Em All By Paula Wasley

Librarians at Carleton College are trading their fusty image for something a bit more super-powerful.

To promote the services on offer at the reference desk, Laurence McKinley Gould Library issues trading cards inspired by Japanese anime. The cards display photos of the librarians on the front, with their features on the back, listed under categories like "superpowers," "sidekicks," "vulnerability," and "sources of power."

"We feel like they make us more approachable," says Carolyn Sanford, head of reference, whose sidekicks include her husband, Chuck, and his cat, Woody. A star on her card signifies her "team leader" superpowers ...

The cards have been a hit with students and faculty members, says Ms. Sanford, who is now recognized on the campus because of her card. Student tour guides bring visitors into the library and to the reference desk, she says, to see the cards. And visitors often ask for them, sometimes even for a whole set. The librarians have autographed dozens, although none have been sighted for sale on eBay ...

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### And Online ...

online *Cincinnati Post* March 8, 2006 **The nuns are back, rested and ready to spell**By Janice Gallagher, Post contributor

For years, the Sisters of St. Walburg Monastery in Villa Hills, Ky., were the undisputed champs of the annual Corporate Spelling Bee for Literacy in Northern Kentucky. Then, after their last win in 2001, the sisters stepped aside to give others a chance. Now they've decided to come out of retirement and compete again.

Victory, however, isn't assured. Since the sisters took their breather, a brash bunch of librarians from Boone County stepped in and took over, winning every time they entered ...

The sisters don't take it for granted they will relive their glory days.

"Librarians give us a scare," said Sister Mary Carol Hellmann, one of three spellers on St. Walburg's team ...

"I'm not so sure about winning this year," said Cindy Brown, director of the Boone County Library. Along with Brown, Library Technology Coordinator Michelle Foster and Youth Librarian Mary Roy will attempt to defend their titles from 2002, 2004 and 2005.

"We're voracious readers with a certain verbal attitude," Brown said, all the while remembering the nuns' edge: "They have that strong Latin background" ...

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January 31, 2006 online edition of the *Cincinnati Enquirer*: Librarians vote in favor of forming labor union

Saying they wanted a stronger voice, a majority of librarians at the Public Library of Cincinnati and Hamilton County voted Monday night in favor of forming a union. The vote was 74-65 in favor; 141 employees were eligible to vote. Two did not vote.

Recent budget cuts that resulted in staff reductions and reshuffling of some staff to part-time positions without health benefits sparked talks of union representation. More cuts might be in the works, said Pam Gogulski, an organizer with Service Employees International Union. The union represents workers in more than a dozen other Ohio public libraries ...

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**Great data** -- sales figures for over five years on classes of meds, and then the top 5 drugs selling in that class. http://www.imshealth.com/ims/portal/front/articleC/0,2777,6599\_18731\_77056778,00.html

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### **Today's Most Unpopular Jobs**

By Laura Morsch, CareerBuilder.com writer

Is there a severe labor shortage looming for the United States? ... certain jobs will experience a shortage of qualified workers. Here are five that are expected to be hit particularly hard:

### 1. Registered Nurse

The nursing shortage has been fairly well-publicized. According to a report from the U.S. Department of Health and Human services, there was a shortage of 110,000 RNs in 2000, or about 6 percent of the national demand. The shortage is expected to grow to 29 percent by 2020.

What's causing this dramatic shortage? For one thing, the report states there will be an 18 percent increase in the population by 2012. Plus, the aging of the baby boomers will result in a larger proportion of elderly people. To make matters worse, after 2011 the number of nurses leaving the profession is expected to exceed the number entering it.

Nursing salaries are increasing to help boost interest. The starting salary for registered nurses was nearly \$39,000 in an April 2005 survey by the National Association of Colleges and Employers. According to the BLS [Bureau of Labor Statistics], median annual salaries were \$53,640 in November 2004.

2. Machinist ...

### 3. Librarian

Studies have shown that librarians are expected to exit the profession en masse in coming years. The American Library Association Web site quotes statistics from the U.S. Census Bureau indicating that more than one-quarter of all librarians will reach the age of 65 by 2009. A study published in the Library Journal found that 40 percent of library directors would retire by that same year.

In addition to the librarians expected to retire within the next decade, interest in the profession is waning among younger workers, according to the BLS. The situation is particularly dire for colleges and universities, which report the greatest difficulty in hiring librarians due to lower pay.

Graduates of library programs in 2004 reported an average starting salary of more than \$39,000, an increase of nearly 3 percent over the previous year. The median salary for librarians is nearly \$47,000, according to the BLS.

4. Truck Driver ...

### 5. Pharmacist

What, no refills? Pharmacists should have no trouble finding a job in coming years. A recent report from the Pharmacy Manpower Project predicted there will be a shortage of 157,000 pharmacists by 2020. Already, the American Hospital Association reports a 7.4 percent vacancy rate for pharmacists.

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The shortage can be partially attributed to the aging population and the fact that more drugs are being manufactured and advertised to the public. In fact, the number of prescriptions has increased from 2 billion to 3.2 billion in the last 10 years. That problem is expected to worsen with the new Medicare prescription drug program that began Jan. 1, pharmacy officials told CNN in November.

To help cope, universities are opening new pharmacy programs and expanding existing ones. The high pay currently offered by pharmacist employers can't hurt, either. The BLS reports the median salary for pharmacists is over \$87,000.

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### Room 302

A woman called a local hospital. "Hello. Could you connect me to the person who gives information about patients? I'd like to find out if a patient is getting better, doing as expected, or getting worse."

The voice on the other end said, "What is the patient's name and room number?"

"Sarah Finkel, room 302."

"I'll connect you with the nursing station."

"3-A Nursing Station. How can I help You?"

"I'd like to know the condition of Sarah "Finkel in room 302."

"Just a moment. Let me look at her records. Mrs. Finkel is doing very well. In fact, she's had two full meals, her blood pressure is fine. She is to be taken off the heart monitor in a couple of hours and, if she continues this improvement, Dr. Cohen is going to send her home Tuesday at noon."

The woman said, "What a relief! Oh, that's fantastic... that's wonderful news!"

The nurse said, "From your enthusiasm, I take it you are a close family member or a very close friend!"

"Neither, I'm Sarah Finkel in 302. Nobody here tells me anything!

# **CALENDAR**

March 23 CAHSLA meeting. Maureen Walsh discussing the role of the catalog in the internet

age. 5:30 - 7:30 p.m. Genome Research Institute.

Early spring CAHSLA workshop, possibly in cooperation with SLA or GCLC

April 25 OHSLA workshop and meeting. 9:30 a.m. - 4:30 p.m. OSU Prior Health Sciences

Library, Columbus.

May 19-24 MLA annual meeting. Phoenix, AZ.

June 11-14 SLA annual conference. Baltimore, MD.

Late spring CAHSLA picnic

The *CAHSLA Chronicle* is published four times a year in September, December, March, and June. The editors are Lisa McCormick, Jewish Hospital Health Sciences Library, and Barbarie Hill, Cincinnati Children's Hospital Pratt Library.

### **CAHSLA Chronicle**

Barbarie Hill, Editor Edward L. Pratt Library Cincinnati Children's Hospital 3333 Burnet Avenue Cincinnati, OH 45229-3039