



CHRONICLE

CINCINNATI AREA HEALTH SCIENCES LIBRARY ASSOCIATION

<http://cahsla.org>

June 2002

No. 80

President's Page

Well, here we are at the end of another CAHSLA year. The time has certainly flown by - it seems like only days ago when we were kicking off the new year at the Lloyd Library back in September.

As our year comes to a close, I have been thinking about my first President's column last fall and the reasons for being a member of this organization. A lot has happened to us all over the past year and I think everyone has had time to reflect on what they do and things that are important to them. Why is CAHSLA one of those important things? I think one of the most important things about CAHSLA is that we understand and appreciate the value of the work we do in the whole scheme of things, even if many outside our profession do not.

CAHSLA continues to exist thanks to the commitment and leadership of our officers and member support. I would like to once again thank our officers who have done an outstanding job this year (and who made the Executive Committee meetings so entertaining): President-Elect Jane Thompson, who worked very hard in providing us with interesting and informative programs; Past-President Rose Zajac, who answered my many questions and kept me going; and to Barbarie Hill and Lisa McCormick for continuing their lifelong dream of writing, editing, and producing the *Chronicle*.

Special thanks go to Secretary Mary Piper and Treasurer Cathy Constance who graciously agreed to continue their duties next year.

Our new President-Elect for next year will be Lisa McCormick (who, in my opinion, accepted the nomination much too easily).

It has been a great year, with many opportunities to learn and have some fun along the way. I would like to thank everyone for their help and support - it has been a pleasure. Have a great summer - see you in September

Mike Douglas



CAHSLA Program for 2001-02

The Program Committee: Kathy Connick (Lloyd Library), Penny Philpot (Good Sam), and Jane Thompson (UC), chair, presented a total of 5 meetings and 3 workshops, which we think have intrigued, educated and entertained the membership. Thanks to Cathy Constance for the total cost figures for each meeting.

The first meeting of the year, the annual membership meeting, was held on Tuesday, September 25, 5.30-7.30 pm at the Lloyd Library, with Kathy Connick as our host and presided over by new president Mike Douglas, who introduced the new officers and welcomed new and prospective members. Tours of the Lloyd were part of the bill. An announcement of the meeting was included with the Chronicle. Attendance: 20. Cost: \$198.29

Second Meeting: Holiday party, December 11 from 5.30 to 7.30 pm at the Harriet Beecher Stowe House on Gilbert Avenue. The curator gave us a tour and a brief history of the house and its famous inhabitant. Members donated 45 new children's books to Welcome House, Covington Ky. Attendance: 21. Total cost: \$553.97

First workshop: PDA Workshop, co-sponsored with GCLC, SLA, and SOASIS, January 30, 2002 at Cincinnati Technical College. Do not have figures for attendance. Attendance fee: \$35. The workshop lost \$408; our share was \$100.

Second Workshop: Swets Navigator, held February 21, 2002, 12-2. Presented by Jim Huenniger, regional sales manager for Swets Blackwell. Attendance: 10. Costs were covered by Swets.

Third Meeting: UC College of Engineering, 5.30-7. pm Tour of newly renovated space, with demos of electronic classroom and wireless technology by Dorothy Byers, head. Attendance: 15. Costs: \$72.21 Fee charged: \$5

Third Workshop: Working with the Docs, April 18, 2-4 pm, UC Health Sciences Library Conference

Room. Presented by Ellen Crumley Child Health Research Librarian, Alberta Research Centre for Child Health Evidence, U. of Alberta. Attendance: 12. Costs: None.

4th Meeting: Cahsla is going to the Mosque, April 23, 5.30-7.30. Tour of the mosque and talk by Dr. Qureshi, Good Sam. Brief business meeting. Attendance: 14. Costs: \$53.56 . Attendance fee: \$5

The program year will conclude with the annual picnic. We have reserved a picnic shelter at Sharon Woods for June 18, 5.30-7.30. Welcome to new officers, thanks to those retiring. This will be a catered picnic supper. Registrants: 22 so far. Costs: \$40 shelter rental, \$170 est for food. We will provide drinks, for \$5 est. No attendance fee.

I believe that this was a good full year, at times a mite hectic, but rewarding. Great thanks to both of my committee members, and to all of the executive suite who were always supportive.

Submitted by: Jane Thompson, Vice-president and Program chair

Minutes of CAHSLA Meetings

Thursday, April 18, 2002, 2-4 p.m., U.C. Health Sciences Library, Greenwalt Conference Room.

Present: Shelly Paden, Cathy Constance, Mike Douglas, Barbarie Hill, Nonnie Kline, Carol Mayor, Penny Philpot, Mary Piper, Val Purvis, Pam Schoettver, Jane Thompson, and Rose Zajac.

A workshop, "Working with the Docs" was given by Ellen Crumley, Child Health Research Librarian, Alberta Research Centre for Child Health Evidence, University of Alberta, Canada. Ms. Crumley spoke about her position, which is not attached to a library but rather a research center. She markets her services directly to the doctors, taking her services directly to her users.

Ms. Crumley also spoke about Evidence Based Librarianship, explaining the difference between it and Evidence Based Medicine. She presented examples of well-built questions and gave exercises for the participants to try. A bibliography of web sites and readings was also presented (e.g. Plutchak S. Research in librarianship: tools for library research. *Bibliotheca Medica Canadiana* 23(3):109-110.)

[ed.] In case you missed the workshop, here are the references from Ellen's handout:

How to get involved

Evidence-based-libraries mailing list:
<http://www.jiscmail.ac.uk/lists/evidence-based-libraries.html>

EBL webpage:
<http://www.shef.ac.uk/~scharr/eblib/ebl.htm>

Hypothesis: Newsletter of the Research Section of MLA
<http://gain.mercer.edu/mla/research/hypothesis.html>

Key readings

Booth, Andrew, "'Librarian heal thyself': Evidence Based Librarianship, useful, practicable, desirable?" Proceedings of the 8th International Congress on Medical Librarianship, London July 2-5, 2000. [Http://www.icml.org/tuesday/themes/booth.htm](http://www.icml.org/tuesday/themes/booth.htm) (August 20, 2001)

Booth, Andrew. "Research" [column], *Health Information and Libraries Journal* 18, no.3 (2001):175-177.

Crumley, ellen and Denise Koufogiannakis, "Developing EBL in Canada: six aspects for consideration," (paper presented at the first Evidence Based Librarianship Conference, University of Sheffield, England, September 3-4, 2001). [Http://www.shef.ac.uk/%7Escharr/eblib/ecdk1.ppt](http://www.shef.ac.uk/%7Escharr/eblib/ecdk1.ppt) (December 19, 2001)

Crumley, Ellen and Denise Koufogiannakis, "Developing evidence based librarianship: practical steps for implementation," *Health Information and Libraries Journal* 19, no.2 (2002) [in press]

Eldredge, Jonathan D., "Evidence-based librarianship: an overview," *Bulletin of the Medical Library Association* 88, no.4 (2002):289-302.

Eldredge, Jonathan D., "Evidence-Based Librarianship: searching for the needed EBL evidence," *Medical Reference Services Quarterly* 19, no.3 (2002):1-18.

Plutchak, Scott, "Research in librarianship: tools for library research," *Bibliotheca Medica Canadiana* 23, no.3 (2002):109-110.

Tuesday, April 23, 2002, 5:30-7:30 p.m., Clifton Mosque, 3668 Clifton Avenue.

Present: Debbie Bogenschutz, Kathy Connick, Cathy Constance, Mike Douglas, Barbarie Hill, Margee Lewis, Sandra Mason, Carol Maxwell, Carol Mayor, Lisa McCormick, Cindy Mendicino, Penny Philpot, Mary Piper, Jane Thompson, and Rose Zajac.

Dr. Majid Qureshi, Good Samaritan Hospital, presented an overview of Islam in the modern world. The five pillars of Islam are: belief in one God, praying five times a day, almsgiving, fasting during Ramadan, and making a pilgrimage to Makkah. Attendees were also given a tour of the new mosque being built on the site.

Following the tour, a brief business meeting was held and further nominations for officers were called for. None were presented.

There's more! Read on!

Executive Board Meeting

Wednesday, June 12, 2002, at Good Samaritan Hospital Library.

Present: Cathy Constance, Michael Douglas, Barbarie Hill, Lisa McCormick, Mary Piper, Don Smith, Jane Thompson, and Rose Zajac.

Jane gave a Program Committee report. There were three workshops and five meetings this year. The PDA workshop lost money so CAHSLA paid \$100 to cover its part of the loss. Catering for the end of year picnic meeting will be by Rachel Philpot Dearing, a Deli Delight boxed meal. To date, twenty-one people are coming to the picnic.

There was discussion as to whether or not there should be an audit of CAHSLA's accounts. The decision was no. There was also discussion about how to use the money currently in CAHSLA's accounts. It was decided to keep the dues at the current level and use the money on hand for operating expenses.

A review of the by-laws is being done but is not yet complete.

Nominations Committee report. The nominees are president - Jane Thompson, president Elect - Lisa McCormick, secretary - Mary Piper, treasurer - Cathy Constance. Thirty-eight ballots were mailed, and 32 were returned. All of the nominees were elected.

The deadline for the next Chronicle issue is June 21. Copies of the Chronicle will no longer be mailed to former members of the Miami Valley group since none of them have joined CAHSLA. Gaps in the archives holdings for the Chronicle have been filled with issues from the editors.

COCLS will have a lunch meeting this summer hosted by Don Smith at St. Elizabeth Hospital library.

Three sponsors have been found for next year's meetings: Rittenhouse, Saunders, and Swets-Blackwell.

Thursday, June 18, 2002, 5:30-7:30 p.m., Sharon Woods Honey Suckle Hill Shelter.

Present: Erika Anderson, Cathy Constance, Joan Dewar, Mike Douglas, Regina Hartman, Barbarie Hill, Barbara Johnson, Sandra Mason, Lisa McCormick, Shelly Paden, Suzanne Phelps, Penny Philpot, Mary Piper, Val Purvis, Cecil Rahe, Emily Rahe, Edith Starbuck, Jane Thompson, Diana Waid, and Rose Zajac.

Cathy gave the treasurer's report. There is currently approximately \$3,500 in assets. She will close the savings account and transfer the funds to the checking account. This will lower the service fee.

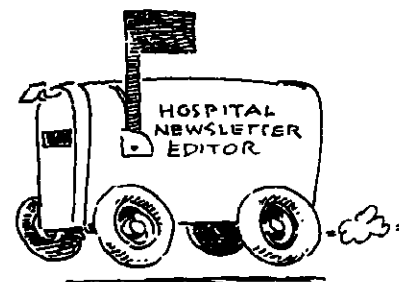
Rose gave the nominations committee report. The nominees are: president - Jane Thompson, president elect - Lisa McCormick, secretary - Mary Piper, treasurer - Cathy Constance. Thirty-eight ballots were mailed, and 32 were returned, an 84% return rate. All of the nominees were elected unanimously.

Jane gave the program report. Highlights of the year included the Harriet Beecher Stowe House, the Lloyd Library, and the College of Engineering. She thanked her hard working committee of Kathy Connick and Penny Philpot.

The deadline for the Chronicle is Friday, June 21.

Mike presented letters of thanks and gifts to his fellow officers. Rose presented a gift to Mike.

Respectfully submitted,
Mary Piper, Secretary



Financial Report 2001-2002

SAVINGS	
Balance as of 6/27/2001	\$ 597.08
Interest	\$ 4.01
Balance as of 6/21/2002	\$ 601.09

CHECKING	
Balance as of 6/27/2001	\$3900.18
Deposits	
Dues	\$ 528.00
Meeting charges	\$ 120.00
Swets Blackwell reimbursement	\$ 85.36
Total	\$ 733.36
Withdrawals	
Service fees (5 @\$4, 7 @\$10)	\$ 90.00
Meeting expenses	
Jun 01	\$ 168.90
Sep 01	\$ 198.29
Dec 01	\$ 553.97
Swets Blackwell	\$ 85.36
Mar 02	\$ 72.21
GCLC PDA workshop	\$ 100.00
Apr 02	\$ 53.56
Jun 02	\$ 235.61
Check printing fee	\$ 15.40
Appreciation gifts	\$ 115.11
Election mailing	\$ 16.32
Scrapbook for archives	\$ 9.00
Total	-\$1713.73
Balance as of 6/21/2002	\$2919.81

CASH ON HAND	
Balance as of 6/27/2001	\$ 65.00
Receipts	
Dues	\$ 27.00
Meeting charges	\$ 20.00
Total	\$ 47.00
Purchases	
Mailing expenses	\$ 30.02
Sympathy gift	\$ 27.25
Total	-\$ 57.27
Balance as of 3/20/2002	\$ 54.73

Total Assets	\$3575.63
Current membership (paid and life)	39

Submitted by Cathy Constance, Treasurer

JCAHO Survey Report Mercy Health Partners

Our Colleagues in the Mercy Health Partners (MHP) Hospital System, Diane Stone and Carol Mayor, were kind enough to share their recent experience with the JCAHO survey. The Mercies were evaluated as a system, and each institution had a site survey. Although the JCAHO surveyor indicated that a library representative would not need to be present at each site for the interview, he did ask library related questions at each interview.

At Fairfield, when the library was mentioned in the interview, a nurse sitting next to the surveyor enthusiastically reported on the great job the library does. Others in the meeting quickly echoed the nurse's sentiments, sharing positive experiences that they had with the library. The Mercy administrator responsible for the libraries was in attendance at this meeting. It was her feedback to the library staff that, in all the meetings, the libraries were cited for their great service and for the value they contribute to the overall organization.

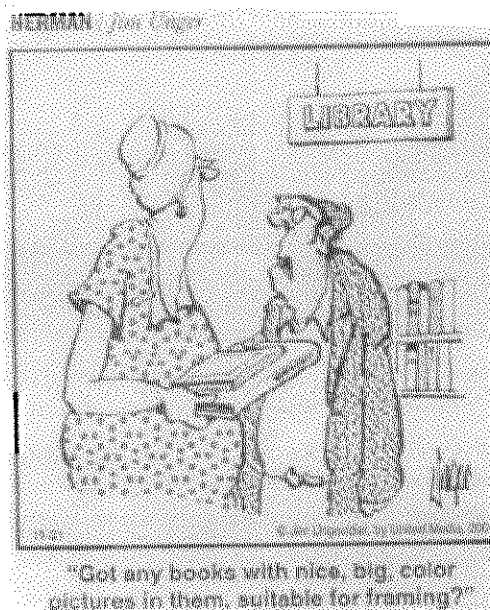
The surveyor, a physician, Dr. Lavell, asked the library staff to assist him with a research project while he was conducting the MHP survey. The surveyor definitely asks questions about the library. He expressed obvious appreciation for the value that libraries provide to the organization. From previous experiences with JCAHO surveys, Diane reports that this was definitely the most involvement of the libraries in the survey from the perspective of questions asked and attention given to the libraries by a surveyor.

At the West facility, Carol reports that the surveyor expressed a great deal of support for the libraries. He was impressed to find that the library maintains the hard copy (!) of books and journals. The nurse surveyor, Janet Schindler, made an interesting comment. She indicated that at other hospitals, when they are asked about available resources, they (other hospitals) respond that they have the

Internet, as though everything could be found there. The nurse surveyor was very interested to know if physicians and employees evaluated the library. It is a practice at MHP that postcards are sent to library users yearly for their feedback on services. Additionally, an evaluation form is attached to each completed research project the customer requests. Dr. Lavell was impressed with this evaluation form, as well as the information he received on his research project. Dr. Lavell specifically asked how the library staff would narrow a broad reference questions. Janet Schindler requested an article during the survey process.

Diane and Carol want everyone to know that the success of the MHP library interview is due to an all-out team effort by the staff.

Lisa McCormick



Library a 'treasure trove'

reprinted with permission from *Downtowner*, v.24, June 11, 2002

Letter from former president among items in extensive rare book collection

by Derek Krewedl

There are countless places in downtown Cincinnati that, just by walking around, you may notice for the first time. And once you walk inside you may not believe how you could have ever overlooked it.

One of those places, at the unheralded yet historic intersection of Court and Plum streets, is Lloyd Library, which quietly has assembled one of the world's most impressive collections of herbal medicine books.

The Lloyd Library can trace its beginnings back to the mid-1800s, when three Northern Kentucky brothers – John Uri, Nelson Ashley and Curtis Gates Lloyd, who took an early interest in the scientific fields of pharmacy, botany and plant chemistry, among others, studies in Cincinnati. Through various endeavors, the three accumulated so many books that they needed a building on Court Street just for storage. But as the book collection continued to grow, they soon found they would need a much bigger storage space. So, in 1908, they built a four-story brick building just to house their burgeoning library and Curtis Gates' herbarium of plant and fungi samples, his newfound interest.

As the years passed, and the Lloyd's collection of books continued to grow, a trust was established that supports the library's operations to this day, including the ongoing acquisition of related books and journals.

Kathy Connick, director of Lloyd Library for the past year, admits the library is relatively unknown in Cincinnati, but insists that it is one of the city's hidden treasures.

“We have lots and lots of rare, old books that aren’t found anywhere else in the world,” said Connick.

That’s no understatement.

Consider the library’s rare book collection, which in itself has a collection that most any museum in the world would envy, or would at least like to acquire. Many books in the collection date back hundreds of years. The oldest book in the collection was written in 1493.

But with more than 200,000 works, Lloyd Library is anything but dated. It serves to support research in the focus areas of pharmacy, botany and horticulture. It contains all of the records of the now-defunct Eclectic medical College of Cincinnati, which closed its doors in the 1930s.

Although somewhat anonymous in many downtown Cincinnati circles, the library is well-known in the scientific research community worldwide. Local university students routinely utilize library materials, while its presence on the OhioLink library computer system allows access statewide. Last week, a researcher from Holland contacted the library requesting information.

The Lloyd Library is such a valuable resource that even other area libraries come calling on occasion.

“People come to us from time to time seeking things of a rare ilk, so we send people over there if we search our collection and we don’t have what they’re looking for,” said Sylvia Metzinger, manager of rare books and special collections at the Main Public Library. “It’s great to know that they’re just down the block. It’s a great help.”

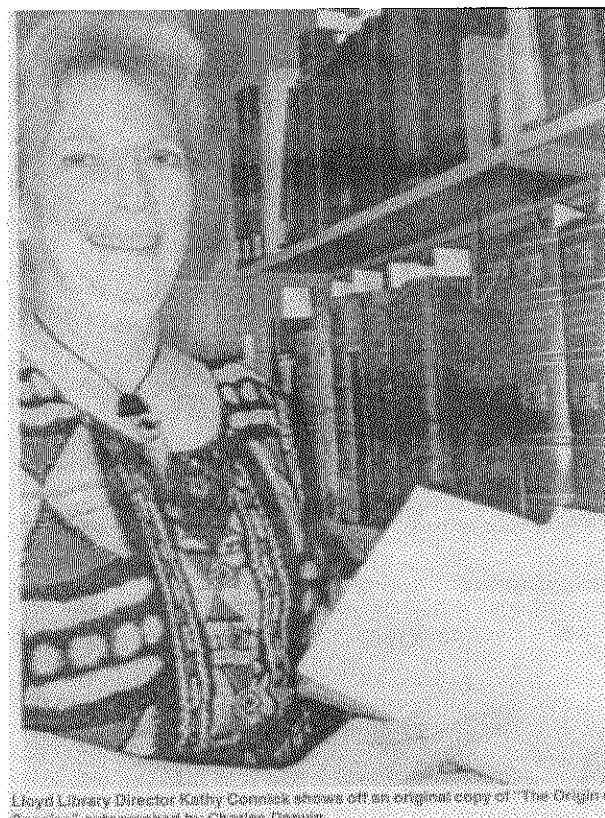
The Main Public Library itself has an extensive rare books collection. And the fact that so many resources exist in just a few square blocks of downtown is a boon to prospective researchers, Metzinger said.

“I think (Lloyd Library) is important because it has such a concentrated collection on botany and

pharmacy,” Metzinger said. “Surely, in this day and age when there’s so much emphasis on herbal medicine, people don’t recognize that these plants – for centuries – have been recorded in books, and many of those books are at Lloyd. It’s a treasure-trove over there.”

Still, according to Connick, Lloyd Library’s users are primarily from outside the Tri-state.

“Most of our visitors come from out-of-town and



Lloyd Library Director Kathy Connick shows off an original copy of “The Origin of Species” autographed by Charles Darwin.

they’re mostly interested in herbal medicine books,” Connick said. “We probably have every herbal medicine book that’s ever been published.”

The library’s popularity among researchers and scholars stems from its extensive collection accumulated through the years. It’s so in-depth, in fact, that it contains two large volumes just on British water beetles.

"Every time I walk around here I find something new," said Connick, who has worked at the library for the past year.

Among the rare books in the Lloyd's extensive collection is a copy of "The Origin of Species" personally autographed by author Charles Darwin. In another book, purchased by Curtis Gates Lloyd in Paris, library staffers were startled to discover a hand-written letter written by Thomas Jefferson to Frenchman Francois Andre Michaux in 1813.

In fact, for an indication of just how exclusive the Lloyd's rare book collection actually is, just look at some of the books *not* considered rare. Both a reference book from 1762 and a flat folio book once owned by Napoleon sit among the regular collection.

The current four-floor Lloyd Library building, built in 1969, replaced the previous Lloyd building, which was where the small parking lot is between the library and the Cincinnati Fire Museum. Today the library has more than 200,000 volumes, cataloged by a simple color code: black for botany, red for pharmacy.

With everything that the Lloyd Library has to offer, perhaps the biggest surprise is that more Cincinnatians don't know of its existence, even though it's located almost entirely within the shadow of City Hall.

Connick is trying to raise the library's profile in the city, taking a botanical exhibit to display at the recent Cincinnati Flower Show in Ault Park and collaborating with the Cincinnati Fire Museum on joint projects, including a proposed burn therapy exhibit.

"It's really a shame that more people don't know that we're here," Connick said.

The Lloyd Library is open to the public Monday to Friday and every other Saturday, 8 a.m. to 4 p.m.

MLA 2002 Dallas

Highlights of NLM Update

MedlinePlus continues to grow. MedMaster, drug info data, is being enhanced. There will be a special view for individuals with low vision, and a Spanish version of MedlinePlus is expected this fall.

Librarians are indexing genetic information as part of the NLM Gene Indexing Project. They include info on proteins and their functions for connection with Locus Link. It is like a new version of GenBank.

A new 200,000 sq. ft. building has been designed to be added to the NLM complex of buildings. They currently have 1100 people in a building designed for 600 and have placed employees in four remote locations. It is estimated they will be completely out of space by 2004. (What, they're not already?) The new building is located on a large patch of land right next to the other two; it will interconnect with both tunnels and skywalks and will include a Visitor and Conference Center. The extension of underground storage is hoped to last up to thirty years. We saw the architect's drawing. Nice!

In response to the Terrorist attack of 9/11, the NIH/NLM will be more security conscious and are studying limiting entryways by either iris scans or hand geometry. Cool, huh? They will continue to support research on epidemics, emergencies, early warnings systems, and more.

The EFTS (Electronic Funds Transfer System) is fast, easy and simple. The University of Connecticut is working with NLM to implement this national ILL payment system.

ToxNet has been redesigned, hopefully for the better.

At last, SerHold data can now be automatically transferred to OCLC. Hooray!

PubMed Central will have back issues archived in electronic format. The Surgeon General Reports will also be scanned and archived electronically.

A new database is being developed, MedicalText Indexer (MTI) for automated indexing of meeting abstracts.

Three cheers for the NLM.

Latvian Sister Library needs your extra journals and books

The MLA International Cooperation Section's Sister Library Partnership is trying to help the Medical Research Library of Latvia by building up its collections. With the help of the American Latvian Association and the Latvian Physicians and Dentists Association, we are raising funds to ship books and journals to the Latvian Library. The Milwaukee branch of the American Latvian Association has graciously offered to pay for shipping to Latvia. Unfortunately we do not have the funds to pay the cost of your library mailing these materials to Milwaukee.

Would you check your collections for books, 1997-2002 and journals, 1993-2002, which you no longer need and are willing to donate? Let me know via e-mail the specific books or journals you might donate and I will forward that info to the Latvian library director. Then I will give you the address in Milwaukee where the materials should be shipped.

Thank you, Donna Flake
Chair, Sister Library Initiative
Coastal AHEC Medical Library
2131 S. 17th St., Wilmington, NC 28412
donna.flake@coastalahec.org

MLA Plenary I

Beck Weathers spoke with great energy and enthusiasm about being Left for Dead during the

1996 ascent of Mt. Everest. If you heard of this disastrous expedition, probably from Jon Krakauer's *Into Thin Air*, you may know that many died during a horrific storm that swept the mountain. The world listened to Rob Fischer when he told his pregnant wife goodbye and signed off forever.

Beck Weathers had become such a mountain-climbing fanatic that he had radial keratotomy so that he could climb without eyeglasses. This surgery proved his undoing for he went virtually blind during the final ascent on the summit. He stayed behind, waiting for his eyesight or for Rob Fischer to return. By early evening he tagged along with a group of climbers on their descent. A blizzard overcame them and Beck was one of five huddled on a ledge fighting sleep, exhaustion, oxygen deprivation, killing cold, and zero visibility.

One climber from another expedition ventured into the storm, found Beck and his companions, assessed their condition and helped three back to base camp 3. That was when Beck and one other were left for dead. Fifteen hours later, with inexplicable inner strength, Beck regained consciousness, opened his eyes, and made up his mind to simply walk upwind until he reached camp or walked off the face of the mountain.

His wife had already been notified that he had died. When he walked into base camp 3, they called down to base 1 and said, "You'll never guess who just walked into camp." It was a good thing his wife didn't know that helicopters couldn't fly in such thin atmosphere, for she organized a rescue.

Beck told us that the moment he opened his eyes, he knew that he would never tell his wife he loved her or hold his children in his arms again. He never thought once about that Mercedes he wanted. His message? OPEN YOUR EYES. CHERISH THOSE YOU LOVE AND THOSE WHO LOVE YOU.

At which point I dashed out of the room, hailed a taxi and flew home. Almost. *Val Purvis*

From the Greater Midwest Region

We are pleased to announce that Ruth Holst has accepted the position of Associate Director of the Greater Midwest Region (GMR) of the National Network of Libraries of Medicine. Ruth's starting date in the GMR is July 8th.

Ruth comes to the GMR from Columbia Hospital in Milwaukee Wisconsin where she has served in a number of positions, most recently as Manager of Library Services. Ruth brings a wealth of knowledge and experience to the Associate Director position. She has served on several committees within the GMR; has participated on National Library of Medicine review panels, including the Biomedical Library Review Committee, and has given numerous presentations on hospital librarianship and grant writing, including the Janet Doe Lecture "Hospital Librarianship in Perspective" in 1990.

The GMR is exhibiting at the next National Association of Biology Teachers 2002 National Convention October 30-November 2, 2002, Cincinnati Convention Center Cincinnati, Ohio. I am looking for volunteers to assist in staffing the exhibit booth for this upcoming convention. Of course local health science Librarians in the Cincinnati Area are welcome to participate. Hope you will consider this opportunity for professional development. Please contact me if you are interested.

Beth G. Carlin, MLS, AHIP
Education and Outreach Coordinator, GMR
email: bethgc@uic.edu



U.C. MEDICAL CENTER LIBRARIES SERIALS HOLDING LIST

The 2002 University of Cincinnati Medical Center Libraries Serials Holding List is available. The cost is \$80. All entries contain specific holdings for the Health Sciences Library, the Nursing Library, the History Library, and journals sent to remote storage, as well as summary institutional holdings. There is a subject index.

If you wish to purchase a copy, please make your check payable to the University of Cincinnati. To insure delivery, please send this order form with payment to:

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University of Cincinnati Medical Center Libraries

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CAHSLA COLLEAGUES

News from Our Tri-Health Colleagues

Valerie Ratchford spent the last week of May in Harrisburg, PA visiting and inhaling the aromas of Hershey, York and as many chocolate factories as she could sniff out.

Penny Philpot is vacationing at the Outer Banks for the second annual family beach vacation, Aug. 3- 11.

Rose Spirtoff will be joining family in mid-August at Disney World and then escaping to Hilton Head to golf and relax.

Rose Zajac is taking a long weekend in July to travel to Buffalo, probably for real Buffalo chicken wings. In September, Rose is taking a trip to Northern Indiana and the Lake Michigan shore up to Mackinac Island in September.

Mike Douglas will be in Chicago for a week of Reds vs. Cubs baseball, horse racing, gambling, and general carousing (and maybe a fern bar or two).

Dorothy Gilroy writes from Seattle: I know every city thinks it is unique, but I do see a lot of similarities between Cincinnati and Seattle. In the summer of 2000 Cincinnati had pigs on the street, commemorating the history as Porkopolis. In the summer of 2001 Seattle had street pigs, honoring the 75th anniversary of the famous Pike Place Market bronze pig, Rachel. No one every admitted knowing that Cincinnati had pigs the year before. Once again copy-cattng seems to be the order of the day. We have now had OUR cow-on-the-loose! I must point out that ours was only on the lam for three hours (unlike your nearly two-week dilemma) showing how much more quickly we can investigate and solve major media events. You will note that we have a longhorn beast but, after all, we are in the west!

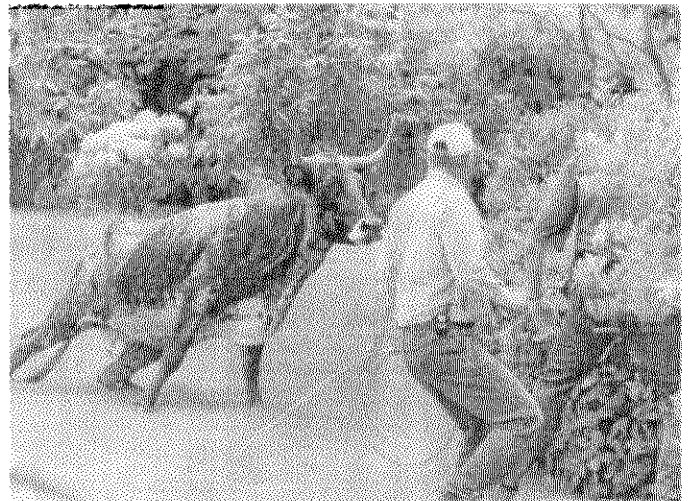
Animal on the way to auction is killed after tranquilizer darts fail to work

by John Zebrowski

Seattle Times staff reporter

For nearly three hours yesterday, an escaped cow rampaged in Kingston, running from the ferry landing through downtown streets, crashing through hedges and finally hiding behind the Holding Lane Tavern before it was killed.

In all, more than two dozen law-enforcement and state workers chased the cow – and were chased by it – after it sprang from a trailer waiting in line at the ferry dock...



Best Wishes and Congratulations

To Barbarie Hill (Children's Hospital) and her husband Tom, who recently celebrated two joyous events. Their younger son Duncan graduated from the University of North Carolina School of Medicine on May 19th and married Allison Goerss the following Sunday. Duncan and Allie will live in Charlottesville, Virginia, where Duncan is starting his residency at the University of Virginia.

Don Smith (St. Elizabeth) recently celebrated a milestone birthday in style with a surprise birthday party. We wish you all the best, Don!

Kudos

Michael Flannery, former director of the Lloyd Library and Museum, received the Murray Gottlieb Prize at the Annual Meeting of the Medical Library Association for his book: *Vox Populi: America's Botanical-Medical Movements*. (Haworth Press).

Kathy Connick, the current director of the Lloyd Library and Museum, for making the front page of the Downtowner newspaper (see reprint on page .

Lisa McCormick, (The Jewish Hospital) was named to the Hospital Libraries Section Scroll of Exemplary Service. In April, Lisa presented information on Internet searching and web sites for advanced practice nurses to the Education Committee of the Greater Cincinnati Health Council. Lisa is now taking the presentation "on the road" with an invitation to repeat the program to the advanced practice nurses at The Drake Center and St. Luke Hospital West. Additionally, Lisa published a review of *Strong Women and Men Beat Arthritis* in the March 15, 2002 Library Journal. An upcoming review will be published on the book *Polio Paradox*, also in Library Journal.

Other Travels

Kathy Connick, director of the Lloyd Library and Museum, attended the International Herb Symposium held at Wheaton Colleges, midway between Boston, MA and Providence, RI. The Symposium is the largest and most comprehensive herbal event of its kind offered in the country. Teachers from several countries are represented presenting an eclectic and diverse array of classes, workshops, and events.

Val Purvis (Children's Hospital) and Sandra Mason (VA) attended the Annual Meeting of the Medical Library Association in Dallas, TX.

Regina Hartman (The Christ Hospital) and 13 family members (!) vacationed at Sandbridge Beach, a remote coastal community of elevated vacation homes within the city of Virginia Beach. Regina has a way of picking out vacation sites that seem to be attractive to sharks. In the past two years, the beaches the family has gone to for vacation have had shark attacks that gained national news attention. So a rule in effect for the vacationing Hartmans: no ocean wading at dusk - the time sharks seem to be most likely to venture close to shore and hunting for victims.

In the Literature

Library Hotline News in Brief, March 11, 2002: Can you distinguish a gene map from a road map? If not, the new web site from the national Center for Biotechnology Information (NCBI) is for you. NCBI, part of the National Library of Medicine, created the website for researchers, educators, students, and the public to learn more about molecular biology and genetics. Subjects covered include bioinformatics, genome mapping, molecular models, and molecular genetics. Visit www.ncbi.nlm.nih.gov/About/index.html

A Chilling Intrusion

By Herbert Foerstel

Originally published April 29, 2002

The Baltimore Sun

AN FBI agent visited the Engineering and Physical Sciences Library at the University of Maryland, College Park, in April 1986, asking staff members to report on the reading habits of "anyone with a foreign-sounding name or foreign-sounding accent." That same day, the agent visited the Chemistry Library, asking again for surveillance and also requesting any records of database searches. At the University of Maryland, as at most American universities, a large percentage of faculty and students have "foreign-sounding names or foreign-sounding accents." The FBI's request was both absurd and chilling. As head of branch libraries at the time, I immediately met with the library staff and informed them of their obligation to maintain the confidentiality of all patron information, including book circulation records and database searches.

I discovered the FBI visits were part of a broader national effort called the Library Awareness Program, which was aimed at information control and surveillance in America's unclassified technical libraries. Such an intrusion on privacy and access to openly published information was a clear violation of our constitutional rights and of library ethics. In response, I wrote a series of articles for library journals, debated the FBI on television, testified before Congress and worked with Del. Samuel I. "Sandy" Rosenberg of Baltimore to help craft Maryland's library confidentiality law. Today, 48 of our 50 states plus the District of Columbia have laws making it illegal for libraries

to release patron information to anyone without a court order. Now, under cover of the USA Patriot Act, passed Oct. 26, the FBI is poised to intrude once more on library confidentiality, this time with an arsenal of surveillance that even our library confidentiality laws may not be able to prevent.

The Patriot Act became law without congressional hearings or even a markup in committee. The act, which originated with Attorney General John Ashcroft, amended federal statutes governing criminal procedure, computer fraud, foreign intelligence, wiretapping and immigration, expanding the authority of the FBI and law enforcement to gain access to business, medical, educational and library records. It also extended the laws governing wiretaps to Internet and electronic communications, challenging privacy and confidentiality in libraries. The new law replaces the traditional subpoena with a search warrant, which can be executed immediately. Libraries will no longer have the right to "quash" such a warrant.

Section 215 of the law concerns access to records under the Foreign Intelligence Surveillance Act (FISA). It overrides state library confidentiality laws, allowing an FBI agent to obtain a search warrant for "any tangible thing," including books, records, floppy disks, data tapes and computers. It allows the FBI to compel production of library circulation records, Internet use records and registration information without demonstrating "probable cause." The agent can simply express his belief that the desired records may be related to an ongoing investigation related to terrorism or intelligence activities. Librarians served with such a search warrant may not disclose, under penalty of

law, the existence of the warrant. Even the patron cannot be told that he or she is the subject of an FBI investigation.

Section 216 extends telephone monitoring laws to include all Internet traffic. Both state and federal law enforcement agencies may obtain an order under this provision, with federal agents able to obtain a nationwide wiretap order. Section 216 is not limited to the investigation of terrorism or foreign intelligence, and officers or agents seeking warrants need only affirm that the information sought is relevant to a criminal investigation. The recipient of a monitoring order must cooperate fully and may not disclose that communications are being monitored. Libraries that provide Internet and e-mail service to patrons thus become targets of such orders.

Section 214 extends the FBI's telephone monitoring authority in FISA investigations to include all Internet traffic. Again, the agent need only claim that the desired records may be related to terrorism or intelligence matters.

There are many other provisions of the Patriot Act that offend librarians because of excessive secrecy or censorship, but what we surely cannot abide is the government's intrusion on library confidentiality. When the public's reading habits and personal communications are subject to government surveillance within the library, the delicate relationship of trust between libraries and their patrons is shattered and the chill on free expression and the right to know may be irrevocable. This is not a partisan issue.

Herbert Foerstel is a retired librarian and author of eight books on First Amendment issues, including *Surveillance in the Stacks* (Greenwood Press, 1991) and *Banned in the USA* (Greenwood Press, 1994). He lives in Columbia. Copyright ©© 2002, The Baltimore Sun

FBI Begins Visiting Libraries

By Christopher Newton, Associated Press Writer
Monday, June 24, 2002

<http://www.washingtonpost.com>

The FBI is visiting libraries nationwide and checking the reading records of people it suspects of having ties to terrorists or plotting an attack, library officials say.

The FBI effort, authorized by the antiterrorism law enacted after the Sept. 11 attacks, is the first broad government check of library records since the 1970s when prosecutors reined in the practice for fear of abuses ... Libraries across the nation were reluctant to discuss their dealings with the FBI. The same law that makes the searches legal also makes it a criminal offense for librarians to reveal the details or extent ...

The University of Illinois conducted a survey of 1,020 public libraries in January and February and found that 85 libraries had been asked by federal or local law enforcement officers for information about patrons related to Sept. 11...

The process by which the FBI gains access to library records is quick and mostly secret under the Patriot Act. First, the FBI must obtain a search warrant from a court that meets in secret to hear the agency's case. The FBI must show it has reason to suspect that a person is involved with a terrorist or a terrorist plot — far less difficult than meeting the tougher legal standards of probable cause, required for traditional search warrants or reasonable doubt, required for convictions.

With the warrant, FBI investigators can visit a library and gain immediate access to the records. Judith Krug, the American Library Association's director for intellectual freedom, said the FBI was treading on the rights it is supposed to be upholding... Pat McCandless, Ohio State University's libraries, said, "State law and professional ethics say we do not convey patron information and that is still our stance."

Desperate for attention

Modern Physician Sept 2001 v5 i12 p18.

Arguably, librarians are under-appreciated and deserving of more attention.

But you must ask yourself whether this approach is the best way to get it: The Chicago-based Medical Library Association sent a release in mid-August saying the recent death of a participant in a research study underscores the "vital role of medical librarians."

The release referenced the death of a healthy woman participating in an asthma study at Johns Hopkins University in Baltimore. The government ultimately intervened and temporarily suspended research projects at Johns Hopkins; the ban has since been lifted.

There wasn't any mention in press coverage or information about what access the researchers had to printed medical research.

The MLA release said: "The tragic death. . . has brought to light the complexity of finding and evaluating biomedical literature. The Medical Library Association represents more than 5,000 members who are specially trained to access a depth and breadth of information from resources that might not be readily apparent to other healthcare professionals. MLA recommends that better guidelines or standards be developed to assist research review boards in evaluating whether searches are sufficient and will work, along with other interested groups, in helping develop them."

It's good to know the librarians are available, but could they have picked a better opportunity to trumpet themselves?

A message on Medlib-l from Debbie Skolnik, M.L.S, Library Director, Suburban Hospital Healthcare System, 8600 Old Georgetown Road, Bethesda MD 20814-1497:

A couple of months ago, several list members mentioned that they had been asked to speak to middle-school or high-school students about our profession. Shortly after that, I too was asked to do a similar presentation. I spent the morning at a local middle school talking to three groups of students and thoroughly enjoyed it. I took along a PowerPoint presentation and then did some ad lib searches for the kids to answer health questions they had.

Yesterday, I received the following note from one of the students, which I enjoyed so much I thought I'd share it with you. I suspect he was assigned to write it, but even so...

Dear Mrs. Skolnik:

Thank you very much for speaking to our class about Hospital Libraries. You made your presentation very interesting and fun in three different ways.

First, I really like computers, and you were able to teach me stuff from the cool things you can do with a computer. I liked your presentation that you created on the computer.

Second, you taught me what medical librarians do. I never even knew there were libraries in hospitals.

Last, I was able to learn interesting things about cancer and other sicknesses. I learned that men can get breast cancer, colon cancer is the third most common cancer, and many, many other things. Thank you so much for coming in today, I learned a lot!

Sincerely, J ____ P _____

P.S. I was the boy sitting in the front with an orange sweatshirt in third period. I asked what the most common cancer was.

<http://www.bookcrossing.com>

What is BookCrossing, you ask? It's a global book club that crosses time and space. It's a reading group that knows no geographical boundaries. Do you like free books? How about free book clubs?. Well, the books our members leave in the wild are free... but it's the act of freeing books that points to the heart of BookCrossing. Book trading has never been more exciting, more serendipitous, than with BookCrossing. Our goal, simply, is to make the whole world a library. BookCrossing is a book exchange of infinite proportion, the first and only of its kind.

Here at BookCrossing.com you'll find tens of thousands of book reviews, book ratings, and book recommendations, because each time a book changes hands our members can leave journal entries telling the world of their experiences. Our LeaderBoard has Book Lists that reflect the book trading activities of our members, showing the recently released books, the recently found books, and the most traveled books.

But let's get right down to it. You know the feeling you get after reading a book that speaks to you, that touches your life, a feeling that you want to share it with someone else? BookCrossing.com gives you a simple way to share books with the world, and follow their paths forever more!

Fear of Reference

By Barbara Fister, librarian of Gustavus Adolphus College

Chronicle of Higher Education June 14, 2002

Last year, I asked a number of graduating seniors why they thought some students were reluctant to use our library's reference desk, and what we could do to make the service more appealing. The most creative suggestion I got was to move the reference desk to a more private spot, so that nobody would face the humiliation of being seen asking for help in public. I toyed with the idea of installing a disused confessional: "Bless me, librarian, for I am lost."

Why do undergraduates find it so embarrassing to ask for help in a library? They have the sensitivity of a telemarketer when it comes to calling a professor at home to clarify an assignment due the

next day. They will blithely e-mail a total stranger with outrageous requests ("Hi, Jacques. I'm writing a paper on deconstruction, but your book is sort of confusing. Could you explain exactly what you mean by difference? Thanks. P.S. It's due Wednesday.").

But displaying ignorance in a library is another matter. Surrounded by computers and books and journals chosen specifically to support their learning, students are embarrassed by those riches - or, rather, by the fact that what they need is somewhere in all that bounty and they don't know how to find it. To make matters worse, the place is full of fellow students who all appear to know exactly what they're doing.

What is it about libraries that makes students speechless with anxiety?

Those who screw up their courage to go to the reference desk often begin in a confessional mode. "I know this is a dumb question" is a typical opening gambit, followed by what the student thinks is the sort of thing one should ask: "Where do you shelve books on, like, Native Americans?" An experienced librarian knows a real question is in there somewhere, and after delicate probing finds out that the student actually wants to analyze the social and economic impact of casinos on reservations. In the next 15 minutes, the student might indeed learn where books about Native Americans are shelved, along with an idea of where else to look; more importantly, the student will have a better understanding of how to do research.

Teasing out what nervous students actually need can be tricky work. Without being too invasive, the librarian must assess what the assignment is, what level of sophistication the student brings to it, and how much information the student can absorb.

Depending on those factors, the response to a question may become a lesson on how to construct a focused search in a specialized database. It may lead to a trip into the stacks, where the fine art of browsing can be modeled for a student who hasn't had much experience with academic forms of discourse and doesn't realize that full-text searches can be performed without a computer. It may involve looking over citations to articles, discussing what features distinguish scholarly writing from journalism. Or it may be a matter of sorting through the results of a Google search, pointing out the clues that indicate the quality of a Web site. Usually, it involves a combination of those approaches -- an on-the-fly, personal research tutorial. What it rarely involves is providing an answer.

Some of our faculty members have discovered a cure for their students' anxiety. In addition to scheduling workshops in the library for the entire class, they require each student to use the reference desk as his or her work progresses. In some cases, a librarian must sign off on a preliminary

bibliography -- an opportunity to discuss where else the student might find good material, or why some sources may not be particularly good ones. Other professors ask students to come up with three questions arising from their work and to note down what they learn about those questions from a librarian. The questions are often a bit forced, but the conversations they start are always opportunities for learning. Somehow, being required to use the reference desk absolves the student of that strange burden of shame.

They have no reason to be ashamed. Libraries are complicated places. Digital access has made research appear to be easier and faster, but it has also given rise to a confusing array of choices. Experienced researchers constantly use filters that they aren't even aware of. In my own field, I know enough context that I can reject inappropriate sources almost instantly and seize a promising lead when I see it. But if I had to find information in an unfamiliar discipline, I wouldn't know a core journal from a marginal one, a tantalizing clue from a dead end. We ask our students to make such choices all the time, without realizing how much being able to choose wisely depends on a knowledge base they lack and experiences they haven't had.

Students arrive at college with very different exposure to libraries, computers, and the written word than their counterparts did a decade ago. Then, a librarian might have introduced an electronic database by saying, "It's like the Readers' Guide to Periodical Literature." Show students a copy of the Readers' Guide today, and they're baffled. What are all those little numbers about? How are you supposed to get an article from that? They are so attuned to searching full-text databases and printing articles one at a time that they have little sense of an article's having been written for a specific publication that comes out in a chronological sequence. They are often unfamiliar with the way books work. I was taken aback the first time I had to explain to a student how to use an index in a book. He allowed it was a great concept - he just hadn't run into it before.

We renamed the Web link to our library catalog so that it said bluntly "search for books." The only catalog most students are familiar with is the one that lists courses. Quite logically, they were clicking on the link to Books in Print in our library catalog. Others just went straight to Amazon.com, printed up a list of titles, and asked which ones we had. Our students aren't stupid, they simply make logical choices based on previous experience ...

Unfortunately, many librarians find the reference desk unexciting and passe. A movement is afoot to digitize the process -- after all, if we don't get with the program, people might Ask Jeeves instead. The Library of Congress and the Online Computer Library Center, a global library cooperative, have developed a service called QuestionPoint, which will route questions to libraries around the world (see an article from *The Chronicle*). A sleepless student in Wyoming can e-mail a question to his or her library at 3 a.m. and get a quick answer from a librarian in Wollongong, on the other side of the world. An improvement on Jeeves, perhaps -- but it still won't provide what our students need.

First, most information cannot be digitally delivered to anyone, anywhere. As Thomas J. Mann, a reference librarian at the Library of Congress, has pointed out, not only does copyright law protect intellectual-property owners from such profligate reproduction, but much information is not digitized and never will be. Second, the plan presumes that information exists in some vast, neutral space without reference to context. The hidden assumption is that "global" means in English and relevant to American cultural norms.

But most important, the idea is flawed because it supposes that students approach the reference desk knowing what their question is. A librarian who is face to face with a nervous student can read all the subtle cues that he or she sends out in the struggle to articulate a question. The local librarian knows the context of the student's curriculum and the collection that was created to support it. With that information, the librarian can model some basics of scholarly inquiry: how to translate a vague idea into

terms that can guide a search, how to probe in various directions, how to recognize different forms of discourse, how to learn from mistakes.

Rather than creating a global, virtual reference desk, let's improve the local collaboration between professors and librarians to help students overcome their embarrassment. The reference desk, analog and unglamorous as it may be, is the perfect place to ask dumb questions -- dumb only in the sense of being unvoiced. The student won't leave with an answer, but with something far more important -- a better idea of how to ask a good question.



Energizer Bunny arrested - charged with battery.
A man's home is his castle, in a manor of speaking.
A pessimists blood type is always b-negative.
Dijon vu - the same mustard as before.
Practice safe eating - always use condiments.
I fired my masseuse today. She just rubbed me the wrong way.
Shotgun wedding: A case of wife or death.
If electricity comes from electrons... does that mean that morality comes from morons?
A man needs a mistress just to break the monogamy.
Marriage is the mourning after the knot before.
A hangover is the wrath of grapes.
Corduroy pillows are making headlines.
Is a book on voyeurism a peeping tome?
A successful diet is the triumph of mind over platter
A gossip is someone with a great sense of rumor.
Without geometry, life is pointless.
When you dream in color, it's a pigment of your imagination.
Condoms should be used on every conceivable occasion.

CALENDAR

- July 18 COCLS (the group that refused to die and went to lunch) at Lloyd Library. 12:00 noon. Call Don Smith (859-344-2248) to RSVP and make your LeBoxx lunch selection.
- September 25 CAHSLA Membership Meeting at The Christ Hospital
- October 30 (tentative) CAHSLA meeting at Lloyd Library. Speaker, Dr. Thieret, Poisonous Plants



The *CAHSLA Chronicle* is published four times a year in September, December, March, and June. The editors are Lisa McCormick, Jewish Hospital Health Sciences Library, and Barbarie Hill, Children's Hospital Edward L. Pratt Library.

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